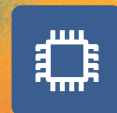


# Premium products and service for mobile repair professionals and wholesale



Language: English

mobileparts · shop



*"Market leader in Europe"*

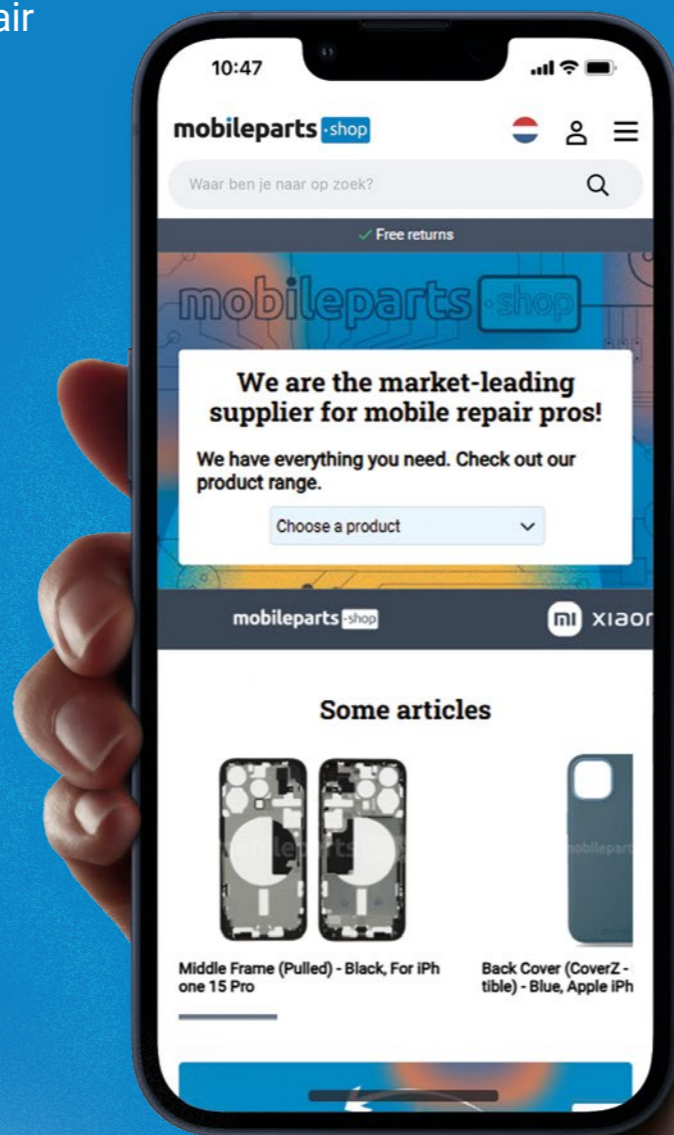
mobile repair starts here.

# Preferred supplier for thousands of repair shops across Europe

Since its launch in 2014, [Mobileparts.shop](https://mobileparts.shop) has gone on to hold the largest market share in Europe's independent mobile repair sector. Our **3,250 m<sup>2</sup>** warehouses hold over **7,000** unique products from **84 brands**. More than **5,500** mobile repair businesses, wholesalers, refurbishers, resellers and others have taken advantage of this wide range and our associated services to significantly grow their businesses. The proof is in our turnover – **€78 million** in 2024. Our customers are served by about **90** dedicated employees in our **three branches** in the Netherlands, Austria and China.

## How can we help you?

Join Europe's largest community of mobile repair professionals!



## We offer premium-quality products across four product groups.



**Clients rate us "Excellent!" This is why:**



**99%** of our customers are happy with our personalised service.



We offer credit (after accreditation).



**Lifetime warranty** on genuine Apple parts and all parts of quality: Factory standard, Pulled, Refurbished, In-cell, Compatible (Soft/Hard/Budget).



The webshop supports **25+ languages** and **15+ currencies**.



Orders placed before 18:00 on weekdays are dispatched **the same day**.



Returns fully processed within an average of **2.5 working days**.



Benefit from a **dedicated account manager** who is always at your service.



Easy access to repair manuals and videos.



### Parts

- We supply all the available parts from the **top 11 brands**
- Leading **Samsung** mobile distributor in the EU since 2011
- One of two suppliers of **genuine Apple parts** in Europe
- Direct sourcing from our **China branch**: >25 full-time employees
- 7 quality grades** for iPhone & iPad, including budget options
- Lowest return rate thanks to our **triple quality checks**



### Accessories

- We stock **13 premium brands**
- More than **50% average dealer margin** on our 5 in-house brands
- Free consultation** and shelf-planning advice
- 300+ shops in Europe sell at least 2 million of our accessories



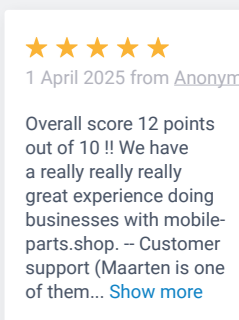
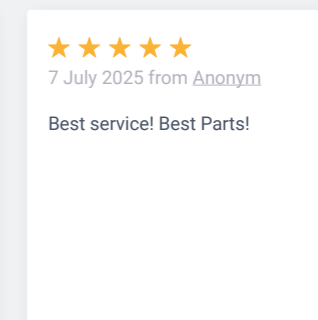
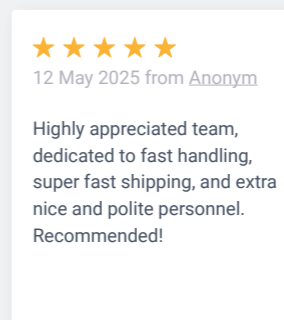
### Tools

- We provide all the tools you need at prices that fit every budget.
- Exclusively selected by repair expert and *The Art of Repair* owner Justin Ashford.
- Free on-site or online advice**
- Useful how-to videos



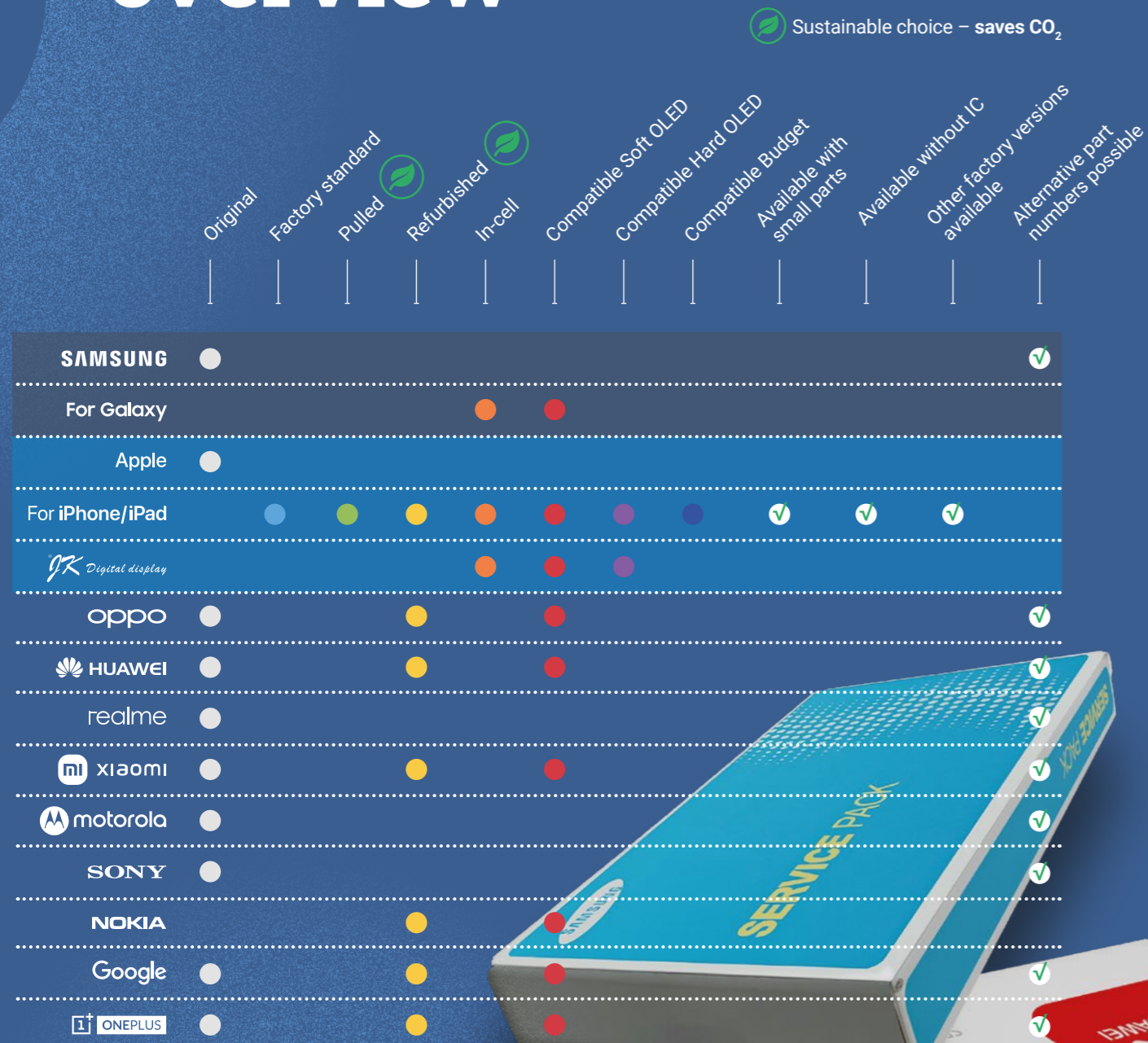
### Services

- Repair courses for beginner, intermediate and advanced mobile engineers, officially recognized by the Dutch government!
- Average customer satisfaction rating for our training courses: **9.7/10**



mobile repair starts **here.**

# Display quality overview



# 3 brands and 8 qualities for iPhone parts

## 1. Genuine Apple Parts

Mobileparts.shop is proud to bring you the Apple Parts Service (APS). It is designed for repair professionals committed to the highest quality and customer satisfaction.

APS provides genuine Apple parts sourced directly from Apple. This ensures reliable repairs that build trust and maximize the durability of iPhones. We offer genuine parts purchased from Apple for iPhone model 12 or later.

Available part types: display, battery, camera, speaker, adhesives and many other (small) parts.

genuine Apple

## 2. For iPhone/iPad, the premium alternative

We offer a range of high-quality alternative displays, including harvested and compatible options in seven quality grades for iPhone OLED models and five grades for LCD models. Our dedicated team of over 25 expert sourcers and testers in Shenzhen, China, ensures that we source and deliver only the best possible quality for your needs.

### How are we different from other suppliers?

Every mobileparts.shop iPhone display is tested by three different expert testers. This ensures that the displays we supply are free from dead pixels, lines or light patches. Additionally, Mobileparts.shop offer a lifetime warranty across all our quality grades. Did you know that we reject about 70% of refurbished stock? We're very picky when it comes to quality!

For iPhone/iPad  
Sourced by 2Service

7 Quality grades



Lifetime warranty parts for iPhone iPad

## 3. Official European distributor of JK Displays

2Service is one of only two official European distributors, providing the full range of JK displays compatible with iPhones. Experience trusted quality and reliable supply for all your display needs.

JK Digital display  
Authorized Distributor

**SAMSUNG**  
Authorized Distributor


genuine Apple  
Parts Service

**HUAWEI**  
Authorized Distributor

**realme**  
Authorized Distributor

mobile repair starts here.

# Available qualities for iPhone displays

 Sustainable choice – saves CO<sub>2</sub>



## Original

Parts purchased from Apple

★★★★★



## Factory standard

Best available quality at Mobileparts.shop. 100% brand new.

★★★★☆



## Pulled

Original, but has been used.

★★★★☆



## Refurbished

Nearly original, only new glass.

★★★★☆



## In-Cell

Best quality copy LCD with in-cell technology.

★★★★☆



## Compatible Soft

Best quality copy soft-OLED.

★★★★☆



## Compatible Hard

Best quality copy hard-OLED.

★★★★☆



## Compatible Budget

Basic quality copy. Budget choice LCD.

★★★☆☆

### Read more

Read more about the **genuine Apple Parts Service** by scanning the QR-code.



	Original	Factory standard	Pulled	Refurbished	In-Cell	Compatible Soft	Compatible Hard	Compatible Budget
<b>Condition</b>	New	New	Used	New	New	New	New	New
<b>Glass</b>	Equivalent to original (OEM)	Equivalent to original (OEM)	Same as original (OEM)	Aftermarket, best quality	Aftermarket, best quality	Aftermarket, best quality	Aftermarket, best quality	Aftermarket, basic quality
<b>LCD/OLED panel</b>	Equivalent to original (OEM)	Equivalent to original (OEM)	Same as original (OEM)	Same as original (OEM)	Aftermarket, best quality. Digitizer attached to LCD.	Aftermarket, best quality Soft-OLED.	Aftermarket, best quality Hard-OLED. Display is fragile.	Aftermarket, basic quality.
<b>Flex cable</b>	Equivalent to original (OEM)	Equivalent to original (OEM)	Same as original (OEM)	Same as original (OEM)	Aftermarket, best quality	Aftermarket, best quality	Aftermarket, best quality	Aftermarket, basic quality
<b>Quality control</b>	3x own inspection	3x own inspection	3x own inspection	3x own inspection	3x own inspection	3x own inspection	3x own inspection	3x own inspection
<b>Dead pixels, lines, or backlight light spots</b>	Never!	Never!	Never!	Never!	Never!	Never!	Never!	Never!
<b>Warranty</b>	Lifetime warranty	Lifetime warranty	Lifetime warranty	Lifetime warranty	Lifetime warranty	Lifetime warranty	Lifetime warranty	Lifetime warranty
<b>Backlight</b>	Same as original	Same as original	Original	Original	With backlight	Without backlight	Without backlight	With backlight
<b>Brightness</b>	Same as original. OLED: 800-1000 NIT, LCD: 500-700 NIT	Same as original. OLED: 800-1000 NIT, LCD: 500-700 NIT	Same as original. OLED: 800-1000 NIT, LCD: 500-700 NIT	Same as original. OLED: 800-1000 NIT, LCD: 500-700 NIT	600+ NIT	800+ NIT	700+ NIT	350-600 NIT
<b>Fragility</b>	Not fragile	Not fragile	Not fragile	Not fragile	Not fragile	Not fragile	Fragile	Not fragile
<b>Pixel resolution</b>	High resolution. Equal to original	High resolution. Same as original	High resolution. Same as original	High resolution. Same as original	Mid resolution. Almost equal to original	High resolution. Equal to the original	High resolution. Equal to the original	Low resolution. Lower than original
<b>Polarizer</b>	360° polarizer	360° polarizer	360° polarizer	360° polarizer	360° polarizer	360° polarizer	360° polarizer	270° polarizer
<b>Size</b>	Equal to original	Equal to original	Equal to original	Equal to original	Almost like original	LCD size the same as the original	Almost like original	Biggest difference from original
<b>Hue</b>	Equal to original	Equal to original	Equal to original	Equal to original	Close to original	Close to original	Close to original	Less than original. Standard colours
<b>Energy consumption</b>	Same as original	Same as original	Same as original	Same as original	High	Low	Low	Moderate
<b>Chip swap</b>	Possible	Possible	Possible	Possible	Not possible	Not possible	Not possible	Not possible
<b>Price</b>	€€€€€	€€€€€	€€€€€	€€€€€	€€€	€€	€	€

These parts have not been certified, repaired, or refurbished by Apple or an Apple authorized service provider. These parts may or may not perform at the same level as Genuine Apple Parts, may introduce privacy and safety risks, may not be as durable, and may impact the product warranty or coverage under an AppleCare plan, to the extent they apply.



# Easy access to Samsung and Apple repair manuals and videos

Mobileparts.shop doesn't just supply parts – we also help you replace them. With manuals, videos, and Clickviews, we provide the resources you need to work faster and with higher quality. This documentation is exclusively available at Mobileparts.shop!

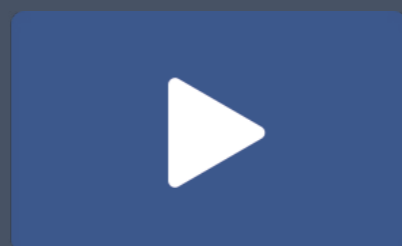
## We provide repair manuals for the most popular models.

These guides explain step by step how to replace a display or battery, and include an overview of all the tools you can use. The information is designed for both beginner and experienced repair technicians.



## Watch our repair videos for quick and easy guidance.

This information is especially designed for beginner repair technicians.



# Clickview

Zoom, click and buy



## Order parts easily with the interactive exploded view.

Simply click on the part in the diagram and order it right away—ideal if you're not sure what the part is called.

This feature is developed entirely by us and is exclusively available at Mobileparts.shop.



mobile repair starts **here.**



## Our extensive range at a glance

# Maximise your sales of accessories!

Mobileparts.shop stocks a wide range of smartphone accessories. In addition to our five in-house brands Promiz, Impact, Mobileparts, LifeWire and Mobile Skin, we also stock accessories from well-known brands, such as For Samsung accessories, For iPhone/iPad accessories, ZAGG/Gear4, ZAGG/InvisibleShield, Integral, ProtectionPro and Sunshine.



### 1 promiz

Promiz offers smartphone accessories for every device and every purpose. This brand offers all the essential accessories you need, ensuring you have a range that meets every customer requirement.

### 2 impact

Impact is our in-house brand for screen protectors. We introduced this brand to provide repair shops with a high-quality, affordable glass product in attractive packaging.



Free shelf layout plan?



Ask your account manager for all available options and pricing!

## Boost your revenue! With average 50% margins on our own brands.

As a reseller, you can choose from our collection of more than 900 unique accessories from a variety of brands. As well as original brands, we stock five in-house labels designed specifically for the repair market: Impact, Promiz, Mobile Skin, LifeWire and Mobileparts. These can be displayed in your shop alongside products from well-known brands. Our account manager would be happy to visit you to offer free ad-

vice with no obligation. Following this meeting, we will create a shelf layout plan and once you have approved the design, we will implement it in your shop. We will take care of displaying the new accessories and give your shop a completely new look, including signage. This will allow you to maximise your sales of accessories – just as hundreds of other shops have already done!



More than 300 stores equipped!

### 3 For iPhone/iPad accessories

We offer a wide range of cables, adapters, headphones and other accessories specifically for iPhones and iPads. Available in retail packaging or in bulk, with or without MFI certification. The choice is yours!

### 4 For SAMSUNG accessories

Our range consists of a wide selection of cases, cables, earbuds, adapters and other accessories suitable for Samsung Galaxy smartphones and tablets. Available in retail packaging or in bulk.

### 5 ZAGG | GEAR4

ZAGG Gear4 is a brand for rugged phone cases, providing the best protection against drops and impacts.

### 6 ZAGG | INVISIBLE SHIELD

It offers premium protection for mobile device screens against cracks or scratches through military-grade solutions.

### 7 mobileparts-shop

We gladly source your charging cables and adapters for bulk purchases. With or without MFI/logo – the choice is yours!

### 8 Mobile Skin

Mobile Skin offers a wide variety of on-demand screen protection films for phones and tablets of all sizes. Choose between matte or transparent options for wet or dry installation.

### 9 SUNSHINE

Sunshine provides the best quality on-demand screen protection films at affordable prices. Sunshine screen protection films are for dry application only.

### 10 PROTECTIONPRO

The brand offers full-screen on-demand protection for over 19,000 brands with nearly 50,000 device patterns. We provide their films at competitive prices.

### 11 mophie.

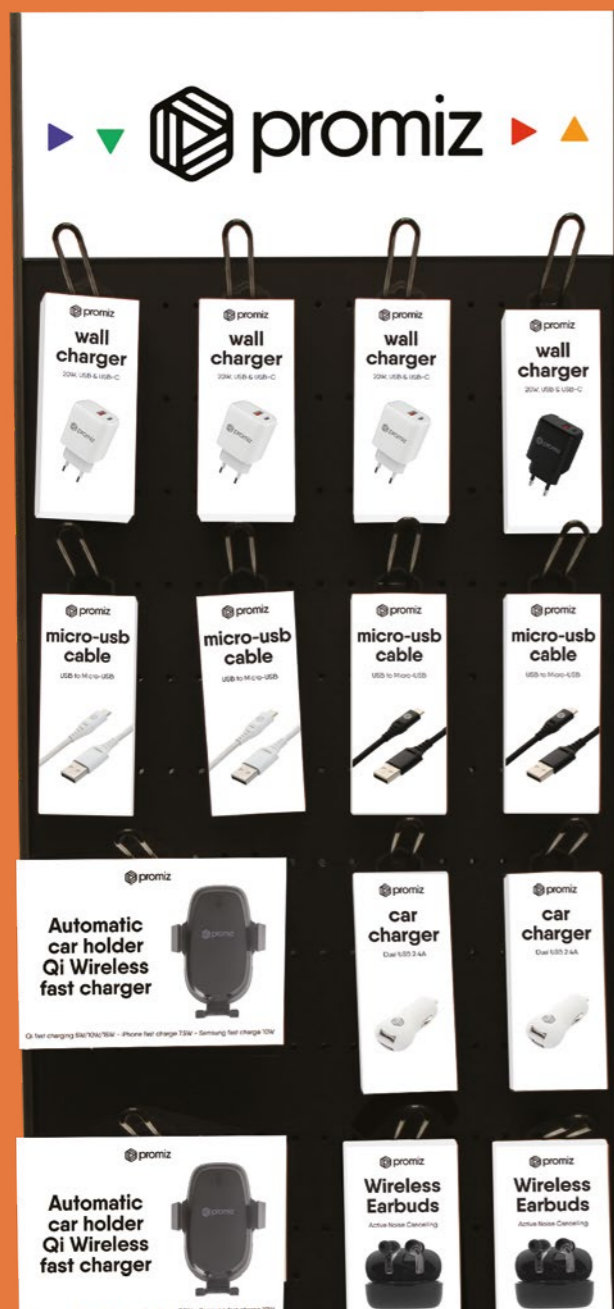
Mophie is an award-winning brand that helps keep the mobile world powerfully connected. Mophie is the proud developer of the original juice pack.

### 12 integral


Integral's memory cards are an absolutely essential part of your range. They offer your customers storage expansion options for their phones, laptops and cameras.

# We have multiple ways for you to show off!

We have had the pleasure of supplying over 300 stores with one or more of our display solutions. Whether it's a 1-, 3-, or 10-meter display, floor or counter – we have the perfect solution for you!



Ask your account manager for all available options and pricing!



**Not located near one of our locations?**

No problem – we ship everything in ready-to-use packages!

# On-demand screen protection films

Wondering why popular films are so expensive? So are we! We have discovered a different approach. That's why we offer the same quality at a much lower price. This means more margin for you! To ensure you can always assist your customers, we offer various types of films. From standard to premium quality, clear, matte or privacy, and suitable for wet or dry installation.

## Discover our Titan machine



- ✓ Integrated display for the app
- ✓ No mat needed
- ✓ Super fast

**Mobile Skin**

Mobile Skin films are compatible with Silhouette Portrait (1/2/3) and Cameo (1/2/3/4) machines. Download the free Mobile Skin app to use the films. Mobile Skin is a brand of Mobileparts.shop. We also supply ProtectionPro and SUNSHINE films at unbeatable, game-changing prices.

## How to use the free Mobile Skin app

1. You first need to request an account at Mobileparts.shop, the one-stop shop for mobile repair professionals and the initiator of Mobile Skin. In addition to accessing the webshop, this account also provides you with direct access to the Mobile Skin app, allowing you to operate all Silhouette cutting machines.
2. You will receive a username and password from 2Service for access to Mobileparts.shop, or you may already have one. The username is your unique customer number for your account.
3. Order the various Mobile Skin films on Mobileparts.shop.
4. Download the Mobile Skin app for Android or iOS.
5. Open the Mobile Skin app. Your ID is MS+username. So, if your username is, for example, 12345, your login ID for the Mobile Skin app would be: MS12345.
6. The password is: username+Mobileskin!. In this case: 12345Mobileskin!
7. Now you can open the app and get started!
8. Encountering issues? Send an email to [help@mobileskin.eu](mailto:help@mobileskin.eu) or call +31 (0)88 2340390.

# Mobile Skin

## On-demand screen protection

# Skin

**Same quality for your customers but way more margin for you!**

GET IT ON  
Google Play

Available on the  
App Store



Download the Mobile Skin app

# The ultimate impulse purchase for your customers!

Some customers take their time browsing accessories in your store, but many are simply looking for a quick cable or charger. With this box placed on your counter, you immediately meet that need. The box grabs attention and reminds customers of that essential cable or charger. It's a simple way to boost your sales while offering extra convenience to your customers.

## In short:



Bamboo wooden box – stylish and sustainable.



High-quality accessories without packaging – clearly visible and appealing.



Flexible box layout to suit your preferences.



Accessories are easy to reorder.



Free promotional materials available.

All LifeWire products can be ordered at [Mobileparts.shop](https://mobileparts.shop).

New



A ready-to-use box filled with competitively priced cables and chargers!

# Every tool is a champion at Mobileparts.shop

If you want to improve the quality and efficiency of your repairs, the use of good repair tools is essential. In our assortment, you can find different kinds of tools for smartphone repairs, but also tools for micro soldering.

## Our tool categories:



Adhesives



Back glass removal



Basic repair tools



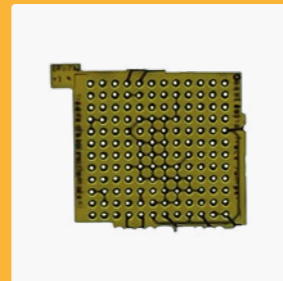
Battery tools



ESD



Desk organization



Board repair components



Fume extraction



Work mats



Microscopes



Programming tools



Safety and protection



Schematic support



All official Samsung Jigs!



Screen refurbishing



Soldering tools



Testing and power supply



### Need tool advice?

Book a 100% free 30 minute online consult with our tool master Justin Ashford.



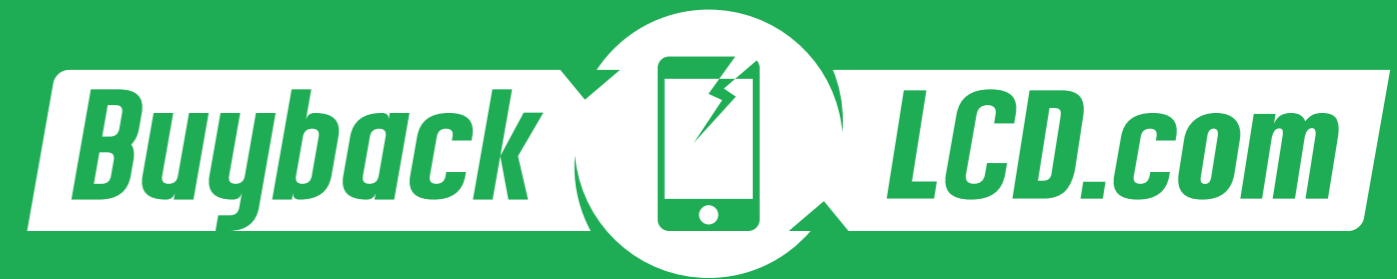
# Sell us your broken iPhone & Samsung LCDs!

2Service B.V. offers a professional solution for the intake of broken iPhone and Samsung LCDs, with highly favorable reimbursements.

We guarantee transparent intake checks and fast payment within 3 days.

Want to know more about this service and its conditions?

→ Visit [BuybackLCD.com](https://BuybackLCD.com)



# Go next level with our training for the mobile repair engineer!

Do you want to take your skills to the next level? Look no further because we offer various professional training programmes for both **beginners** and **advanced** learners.

Whether you want to learn more about mobile repair in general or are specifically interested in micro soldering, we are here to help you take the next step.

With our training programmes, you can not only enhance your own skills but also elevate your colleagues' expertise, setting yourself apart from other repair technicians. So, what are you waiting for? Start professionalizing today and become a certified engineer because these training programmes are officially recognized by Techniek Nederland and OFED.

Sign up for our trainings



Recognized by:



Need advice?

Book a free 30 min. consult with Justin Ashford!



As a repair shop owner, you know better than anyone that there is always room for more business. That's precisely where our training programmes can assist! Enroll in the training that suits you and learn how to attract and retain more customers by providing a repair service you can confidently offer. Because, let's be honest, who doesn't want more revenue and satisfied customers?



## **L1 - L2 Basic mobile repair training**


Do you want to learn smartphone/tablet repair or take your skills to the next level? Then this training is perfect for you. It is designed for anyone who is still (relatively) inexperienced and wants to learn everything in 4 or 5 days so that you can confidently tackle almost any L1/L2 repair. You don't need prior experience; The trainer Justin Ashford starts from the beginning. If you do have some experience, you may receive different assignments. This way, the training is always tailored to your experience, and your skill level will always improve.

- A 4- or 5-day training in Arnhem, conducted by repair professional Justin Ashford, optionally with Dutch-speaking guidance
- Each training day includes a free lunch
- The Art Of Repair certificate, officially recognized by Techniek Nederland and OFED
- 1-year free ZXW license worth €58 (software for diagnostics)
- The opportunity to always use our lab for practice and knowledge sharing at no cost.
- **€1,250**

## **L2 - L3 Micro soldering mobile repair training**

Do you want to offer more than just basic repairs (such as screen or battery replacement)? This training is suitable for both repair technicians who want to start with micro soldering and those who already have some knowledge. Trainer Justin Ashford provides you with all the tools to enhance your skills and offers live advice based on your personal abilities. If you already have the basics down, you may receive more challenging assignments during the training. This way, the training is always tailored to your experience, and your skill level will continuously improve.

- A 7-day training in Arnhem (the Netherlands), conducted by repair professional Justin Ashford, optionally with Dutch-speaking guidance.
- Each training day includes a free lunch
- The Art Of Repair certificate, officially recognized by Techniek Nederland and OFED
- 1-year free ZXW license worth €58 (software for diagnostics)
- The opportunity to always use our lab for practice and knowledge sharing at no cost.
- **€2,150**

 **Money-back guarantee:** Should you realise after the training has begun that it does not suit you, you may stop at the end of the first day and receive a full refund.

mobile repair starts **here.**



# L<sup>1</sup>/L<sup>2</sup>/L<sup>3</sup> e-Learning

As a special first offer to our relationship, with a discount:

## The L1 / L2 / L3 mobile repair e-learning, the full journey!

Absorb it all and learn everything you need to know about every repair that comes your way, from simple screen swaps to the skills required to replace even the tiniest micro-components or just a standard HDMI connector. This e-learning will expand your knowledge and make you a better and more versatile engineer. And you can do it all at your own pace, you learn when you want!

### What will you get?

You'll get access to **28 lessons**, **238 videos**, and **207 quizzes**. All videos are in English with subtitles available in **11 different languages**, including English, French, German, Dutch, Portuguese, Spanish, Arabic, Esperanto, Hindi, Korean, and Tagalog. More languages will be added soon.

### Go to the e-learning



If you want to opt for a different learning format, then check out <https://repairjourney.com> for the various options.



## Discount for loyal customers!

Customers of Mobileparts.shop will be the first to have the opportunity to follow this e-learning at special conditions.

Regular price:

~~€500~~

~~4 months of access~~

Special price for loyal costumers of Mobileparts.shop:

€450

12 months of access

Excl. VAT

So, you'll get a €50 discount and 8 extra months of access to all content (12 months instead of 4).

### What will be covered?

- Repair essentials
- Level 1, Android software
- Level 2, tools
- Basic electricity knowledge
- Mobile electronics anatomy 101
- Micro soldering 101 (theory)
- Micro soldering 102 (practice)
- Level 1, iOS software
- Optics 101
- Safety
- Digital multimeter
- Level 3, tools and consumables
- 6 steps of repair



### Need advice?

Book a free 30 min. consult with Justin Ashford!



mobile repair starts here.



# We reward your loyalty with

# discount



## We think it's only fair.

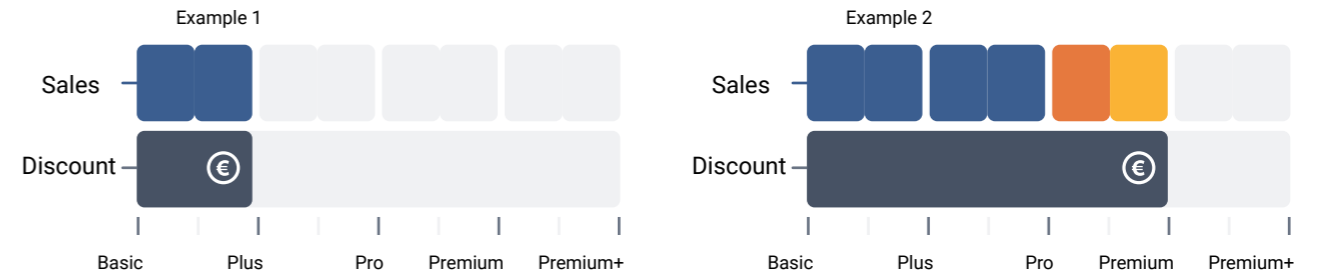
The more parts, accessories and tools you buy, the higher the discount you receive.

## Sales versus discount

Parts

Accessories

Tools



### Discounts by category

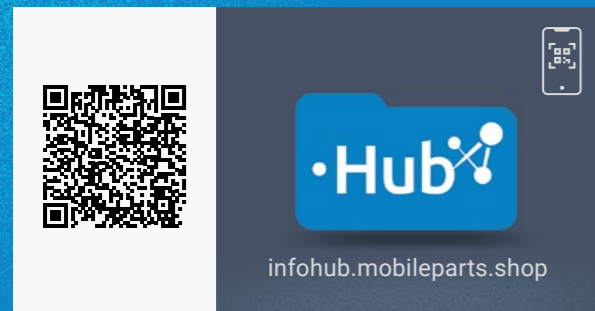
Discount level	Basic	Plus	Pro	Premium	Premium+
Parts sales that are relevant for discounts	All brands parts				
Discounts on accessories from Promiz and Impact sales	All brands accessories				
Tools sales that are relevant for discounts	All tools				

### Your discount

Discount level	Basic	Plus	Pro	Premium	Premium+
Discounts on parts for Samsung and iPhone/iPad	0.0%	3.5%	5.5%	7.0%	10.0%
Discounts on accessories from Promiz and Impact	0.0%	10.5%	16.0%	16.0%	18.0%
Monthly spending requirement	€ 0	€ 250	€ 1,000	€ 10,000	€ 50,000

mobile repair starts **here.**

# Connect with Mobileparts.shop to stay up-to-date!

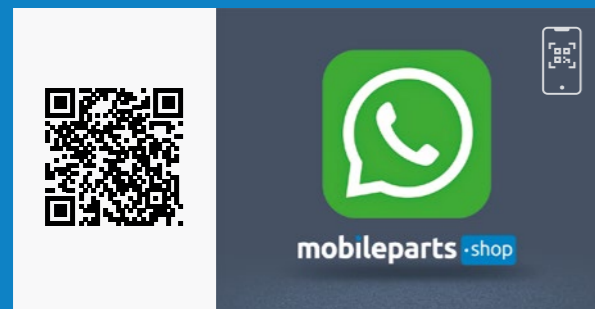


## InfoHub

Your go-to for Mobileparts.shop essentials! Everything we want to share is available for download in the InfoHub.

- Presentations of our range
- POS materials for in-store
- Datasheets
- Leaflets and brochures
- Our logos

Available languages:



## WhatsApp channel

Follow us and we'll keep you updated on everything Mobileparts.shop offers through our WhatsApp channel.

- New products
- Exclusive discounts
- Tips on using tools
- Repair advice
- Education

Available language:



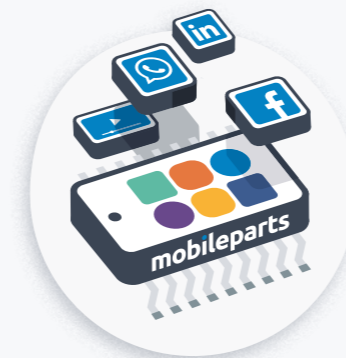
## Blog

Check out our blog (blog.mobileparts.shop) for articles that'll broaden your knowledge and inspire you. Every two weeks, we'll post a new blog packed with valuable info for mobile engineers and shop owners.

Some topics for articles:

- Parts, tools, accessories, devices, services
- Future of repair
- Market insights
- Technical developments
- Shop theory

Available languages:



Stay up to date with everything happening in the world of mobile repair. Follow us on all social media platforms and subscribe to our newsletter!

Alongside our social media channels in Dutch and English, we also provide German social media channels on [LinkedIn](#), [Facebook](#) and [Instagram](#). Our newsletter is available in English, Dutch and German.

Available languages:

Stay connected with us!



## Our Facebook groups

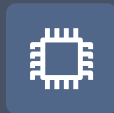


- 1100+ Members
- 600+ Members
- 600+ Members

Join the Mobile Repair Talk groups on Facebook and expand your knowledge with tips and tricks from other repairers all over Europe.

If you are struggling with a repair or if you want to share a success, don't hesitate to post and let others learn.

mobile repair starts **here.**



**mobileparts** .shop



**Request a login and view  
our offerings and prices**

mobile repair starts **here.**



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post-consumer recycled and  
chlorine-free paper*